



NACKA ENERGI

## Q/A

Why do Nacka Energi replace all electricity meters?

To create a more sustainable energy system, the government has decided to introduce new functional requirements for electricity meters. To live up to the requirements, all electricity network companies in Sweden need to replace their electricity meters.

My electricity meter is located inside my apartment. What do I need to do?

If the electricity meter is located inside your apartment, it is important that someone is present at the time of the appointment and knows where the electricity meter is located. If you want to reschedule the time or date, please visit [www.nackaenergi.se](http://www.nackaenergi.se) to book an appointment that is better suited for you.

If my electricity meter is placed in an electrical room or elnisch, do I need to be at home for the appointment?

No. If the electricity meter is located in an electrical room or elnisch, you don't have to be at home.

How do I know that the installer represents Nacka Energi?

Elcentralen i Nacka performs the installation of your new electricity meter. All fitters have ID cards and are wearing clothes with the Nacka Energi logo.